



MaxForce Cleaning - Customer Contract

Contact Details

Business

Website: maxforcecleaning.com

Email: contact@maxforcecleaning.com

Phone: 910-218-0524

Operators

Maxwell Stalsitz - max@maxforcecleaning.com

Fintan Stack - fintan@maxforcecleaning.com

Legally Binding Agreement

By signing a contract with MaxForce Cleaning, you are signing a legally binding contract for work to be completed at an agreed-upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages.

Product Warranties

All warranties are limited to those offered by the manufacturers of the products used. MaxForce Cleaning makes no additional warranties. If you ever have a concern regarding our work, MaxForce Cleaning should be notified immediately.

Water Usage

By signing this agreement, you agree to provide MaxForce Cleaning the right to use an on-site water supply as needed to complete the stated project without compensation. It is the

customer's responsibility to make sure the water supply is on and in working order before we arrive. We can not supply an off-site water supply.

Electricity Usage

By signing this agreement, you agree to provide MaxForce Cleaning the right to use an on-site source of electricity as needed to complete the stated project without compensation.

Color and Tone Concerns

The properties and species of wood age and weather can greatly affect the resulting color or tone of the stain. Note: Variances may occur on individual boards as well as the total project, as densities and other characteristics vary across and throughout the wood. MaxForce Cleaning and its associates attempt to represent the final finish color and tones as best as possible. While we can often give you an idea of the overall color or tone you must expect some variance in the overall finish.

Courtesy

While MaxForce Cleaning is on location and performing work on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. Children and pets must be kept off the work surface for at least 24 hours after our work is completed. This is for your safety as well as our own.

We must be able to access the work area. If you have locked gates we need a way to unlock them. If you ordered a driveway cleaning **all vehicles must be removed from the driveway, we will not move them for you.** If you are in a gated community we request a temporary key or some other method of entry.

Please ensure if you have pets that any droppings are cleared from the work area before we arrive.

Publishing Rights

By signing this agreement, you grant us permission to take before and after photos of the work area. These photos may be used for marketing purposes, including but not limited to, website content, social media posts, and promotional materials. No personal or identifying information will be included in the published photos unless explicitly agreed upon. If you do not wish for photos of your property to be used in this manner, please notify us at one of the contact methods detailed above.

Payments

Payments to MaxForce Cleaning are due as per the contract schedule and are to be paid by options on our payment provider (Stripe) or cash. All balances are ALWAYS due upon completion of the job. Any variance to this policy must be agreed upon and in writing on our contract. Late charges will be immediately assessed on all balances not paid in accordance with contract terms. The customer agrees to pay any collection cost incurred by MaxForce Cleaning related to the collection process of outstanding balances.

Scheduling

Scheduling in a business whose productivity relies upon the weather can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however, circumstances that are beyond our control may affect your project start and completion dates. You will be notified of any changes and consulted for rescheduling if necessary.

Removal & Replacement of Deck Contents

Removal and replacement of grills, deck furniture, planters and any other items are the responsibility of the homeowner. Should we need to remove items from the deck, we will not be responsible for any damage, breakage or for storage issues. An additional charge may be applied for the time and labor devoted to the removal of these items.

Damages

MaxForce Cleaning is not responsible for damages due to improperly installed siding, loose shingles or siding, broken or opened windows, improperly sealed windows and doors, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters, loose/peeling/chipped paint, and leaders or improper caulking. In every aluminum siding case and in some cases with vinyl siding, the sun and weather will bleach the color or cause fading. Power washing, which entails the removal of chalky, gritty, or failing surface materials may cause the faded aspects of the vinyl or aluminum to stand out. MaxForce Cleaning will not be responsible for such conditions. MaxForce Cleaning will not be responsible for loose mortar that may dislodge during the cleaning process.

Stains

Some stains cannot be removed by power washing. Tree sap, artillery fungus, splatters from stains and paints are examples of materials that cannot be removed by conventional means. We make every attempt to remove these areas of concern however can not guarantee a complete removal of the matter. Sometimes these stains cannot be removed at all through pressure washing.

Watertight

MaxForce Cleaning Services expects your property to be in good repair and weathertight. This includes, but is not limited to all electrical services including receptacles and light fixtures. Doors and windows shall also be weathertight. MaxForce Cleaning Services is not responsible for damages as a result of water infiltration from poor or improper installation, maintenance, or repair of electrical-related items or doors or windows. MaxForce Cleaning cannot guarantee removal of artillery fungus from exterior house surfaces.

Window Spotting

Windows may become water spotted as a result of our services. Window cleaning is NOT included.

Concrete

The appearance of concrete depends on a number of factors most linked to when the concrete was initially poured and cured. When concrete with dirt, mold, mildew, algae and other pollutants and stains is cleaned, the concrete will then reveal any and all imperfections that the pollutants and stains have covered up. The customer understands that not all concrete will look the same even on the same driveway, patio, sidewalk, or concrete slab.

Terms Of Agreement

By clicking the checkbox on your quote, you acknowledge that you have read, understood, and agree to the terms outlined above. You agree that this constitutes a legally binding agreement with MaxForce Cleaning and that any breach may result in forfeiture of deposits and additional charges as applicable.